

MUST READ FOR INSTALLERS & DIY CUSTOMERS

THE CARTONS SHOULD ONLY BE OPENED JUST BEFORE START OF INSTALLATION. DO NOT OPEN BEFOREHAND. MUST INSTALL ALL THE BOARDS WHICH CARTONS HAVE ALREADY BEEN OPENED, AS UNINSTALLED BOARDS MAY CUP & BOW.

IT IS YOUR RESPONSIBILITY TO INSPECT ALL BOARDS FOR ANY VISIBLE DEFECTS BEFORE LAYING. NO CLAIM WILL BE ACCEPTED ONCE BOARDS WITH VISIBLE DEFECTS ARE INSTALLED. PLEASE STOP WORK IF YOU SEE QUALITY ISSUES IN OUR PRODUCTS.

ENSURE ADEQUATE USE OF PVA GLUE ON TONGUE & GROOVE. INSUFFICIENT GLUE OR EXPIRED GLUE WILL CAUSE BOARD JOINTS NOT PROPERLY BONDED AND WILL BE UNSTABLE WHEN WALKED ON.

PUT IN PLACE A MINIMUM 10-12MM EXPANSION GAP AROUND THE PERIMETER

DO NOT HIT THE BOARDS TOO HARD, AS IT WILL RAISE THE EDGES OF THE VENEERS AND THEREFORE CAUSE SLIGHT CUPPING. A SIMPLE TAPPING OF THE BOARDS IS ALL THAT IS REQUIRED.

**INSTALLATION SITE SHOULD HAVE CONSISTENT TEMPERATURE OF MIN 18°C AND MAX 38°C
DO NOT INSTALL ON FLOOR SURFACES WITH UNDERFLOOR HEATING SYSTEM**

ALL ENGINEERED FLOORING PRODUCTS HAVE BEEN PRODUCED WITH THE HIGHEST STANDARD OF QUALITY CONTROL, WITHIN INTERNATIONAL STANDARD TOLERANCE AND ARE GUARANTEED AGAINST ANY MANUFACTURING DEFECTS. OUR WARRANTY IS LIMITED TO REPLACEMENT OF PRODUCTS ONLY AND DOES NOT INCLUDE COST OF INSTALLATION OR TRANSPORTATION

